

# What if a team isn't engaging during a session?

You're facilitating a workshop and emotions are high. It turns out the team leader is the *real* problem. What do you do?

#### **Online Program Includes:**

- 5-week course plus pre-work
- Weekly 90-minute instructor-led sessions
- 3-4 hours of self-directed online study per week
- Final Exam
- Accreditation Certificate
- The Five Dysfunctions of a Team eBook

You're an experienced facilitator, but these scenarios are not common during a typical workplace training. *The Five Behaviors of a Cohesive Team*<sup>™</sup> is different. Sessions can get heated. Participants can become emotional. The team leader can be defensive. Timelines and scripts can get thrown out the window. As a facilitator, you can influence whether a team sees an uncomfortable moment through or misses out on the opportunity to grow.

The Five Behaviors of a Cohesive Team **Facilitator Accreditation** will help you hone your instincts for when to stick to the agenda and when to improvise, when to let a debate play out and when to cut it short.





RESULTS

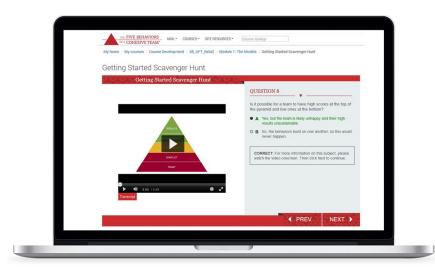
ACCOUNTABILITY

COMMITMENT

CONFLICT

TRUST

## Nothing beats experience, but this comes close.



### This program will help you:

- Build your facilitation expertise
- Gain confidence and a credential
- Learn to navigate unexpected and challenging conversations

### Is online certification right for you?

- Can you commit to five weeks of self-directed and instructor-led work?
- Are you a self-motivated learner who will be responsible for completing all assignments and required reading?
- Can you attend ALL five live, instructor-led, virtual classroom sessions?

Jan. 18 – Feb. 27, 2017 Powered by Everything DiSC®

April 14 – May 23, 2017 Powered by Everything DiSC®

Wednesday live sessions will begin Jan. 25 1:00 - 2:30pm CT **Friday live sessions** will begin April 21 1:00 - 2:30pm CT May 25 – July 6, 2017 Powered by All Types<sup>™</sup>

**Thursday live sessions** will begin June 1 9:00 - 10:30am CT